The following DCEO programs are available for residents:

- Low Income Home Energy Assistance Program (LIHEAP)
- Community Services Block Grant Program (CSBG)

For a comprehensive list of resources available statewide please refer to Governor Pritzker’s COVID-19 resources website state of Illinois Response below.
Low Income Home Energy Assistance Program (LIHEAP)

The Low-Income Home Energy Assistance Program (LIHEAP) offered by DCEO helps eligible income-qualified households pay for home energy services. LIHEAP is available to people who have experienced employment disruptions in response to COVID-19 as energy costs can place severe and continuing stress on a family’s budget. In some instances, households are forced to make painful decisions regarding which bills to pay and which necessities to survive without.

Due to COVID-19 precautions, some local agencies who serve customers with LIHEAP may be closed to the public. Some are taking applications over the phone or using other methods.

- For a complete list of LIHEAP application agencies based on county, click here.
- For additional program information check out the Frequently Asked Questions.
- Or call the LIHEAP Hotline at 1-877-411-WARM (9276).

For additional questions email us at communityassist@illinois.gov

Community Services Block Grant Program (CSBG)

Through the CSBG program at DCEO, Community Action Agencies offer a variety of services to assist individuals and families in moving towards self-sufficiency, including rental assistance for income eligible families seeking housing. These services may also be available to individuals and families who have experienced employment disruptions due to COVID-19.

Due to COVID-19 precautions, some local agencies who provide CSBG services may be closed to the public. Some are taking applications over the phone or using other methods.

For a complete list of CSBG agencies based on county, click here https://www2.illinois.gov/dceo/CommunityServices/HomeWeatherization/CommunityActionAgencies/Pages/default.aspx

For additional questions email us at communityassist@illinois.gov